



**JOB POSTING:** **CRISIS INTERVENTION WORKER – Full-time (40 hours/week)**

**COMPETITION #:** #2025-03

**TYPE:** INTERNAL/EXTERNAL

**HOURS OF WORK:** 40 HOURS PER WEEK (4 x 10-hour shifts)  
24/7 ROTATING SHIFT SCHEDULE THAT INCLUDES DAY and EVENING  
SHIFTS. MAY ALSO INCLUDE NIGHT, WEEKEND AND STATUTORY  
HOLIDAYS.

**COMPENSATION:** Base Pay \$23.51-\$26.46 per hour plus shift differentials for evening, night  
and weekend shifts  
Benefit Package – 3-weeks vacation – 12 recognized Statutory Holidays

Effectively serving St. Paul and surrounding areas since 1984, Capella Centre, operating the Columbus House of Hope Women's Emergency Shelter, has been supporting and meeting the unique needs of the women and their children who have been impacted by family violence. We currently have a job opportunity for a full-time Crisis Intervention Worker.

**Accountabilities:**

- This position provides emotional support, crisis intervention, safety planning, advocacy, and referrals to women and their children.
- Screens potential residents of the shelter for suitability prior to admission.
- Conducts intake interviews and maintains client files.
- Assesses immediate needs and assists residents with defining and implementing goals.
- Monitors the safety, cleanliness, and security of the facility.
- Provides crisis intervention and safety planning with crisis line callers.

**Qualifications & Training:**

- Diploma in a related human/social service field **or** a minimum of one-year recent related experience.
- Standard First-Aid and CPR
- Children's Services Intervention Check & Criminal Record and Vulnerable Sector Check.

**Preferred skills:**

- Non-violent Crisis Intervention Training.
- Excellent verbal, written and interpersonal skills.
- Experience working with diverse and multi-cultural communities.
- A strong knowledge of best practices in family violence.
- Understanding of trauma-informed care.
- Experience in working in a residential program.
- Ability to work independently and as a team member.
- A willingness to take additional training as required.

**Please forward resume, indicating the competition number (#2025-03), to:**

**Residential Manager  
Capella Centre  
PO Box 1237,  
St Paul, Alberta T0A 3A0  
[team@capellacentre.ca](mailto:team@capellacentre.ca)**

**Closing Date: 4:30 p.m., Tuesday, October 21<sup>st</sup>, 2025**

*Will remain open until filled*

**Capella Centre Alberta thanks all interested applicants but only those selected for an interview will be contacted.**