

ACWS

Alberta Council of
Women's Shelters



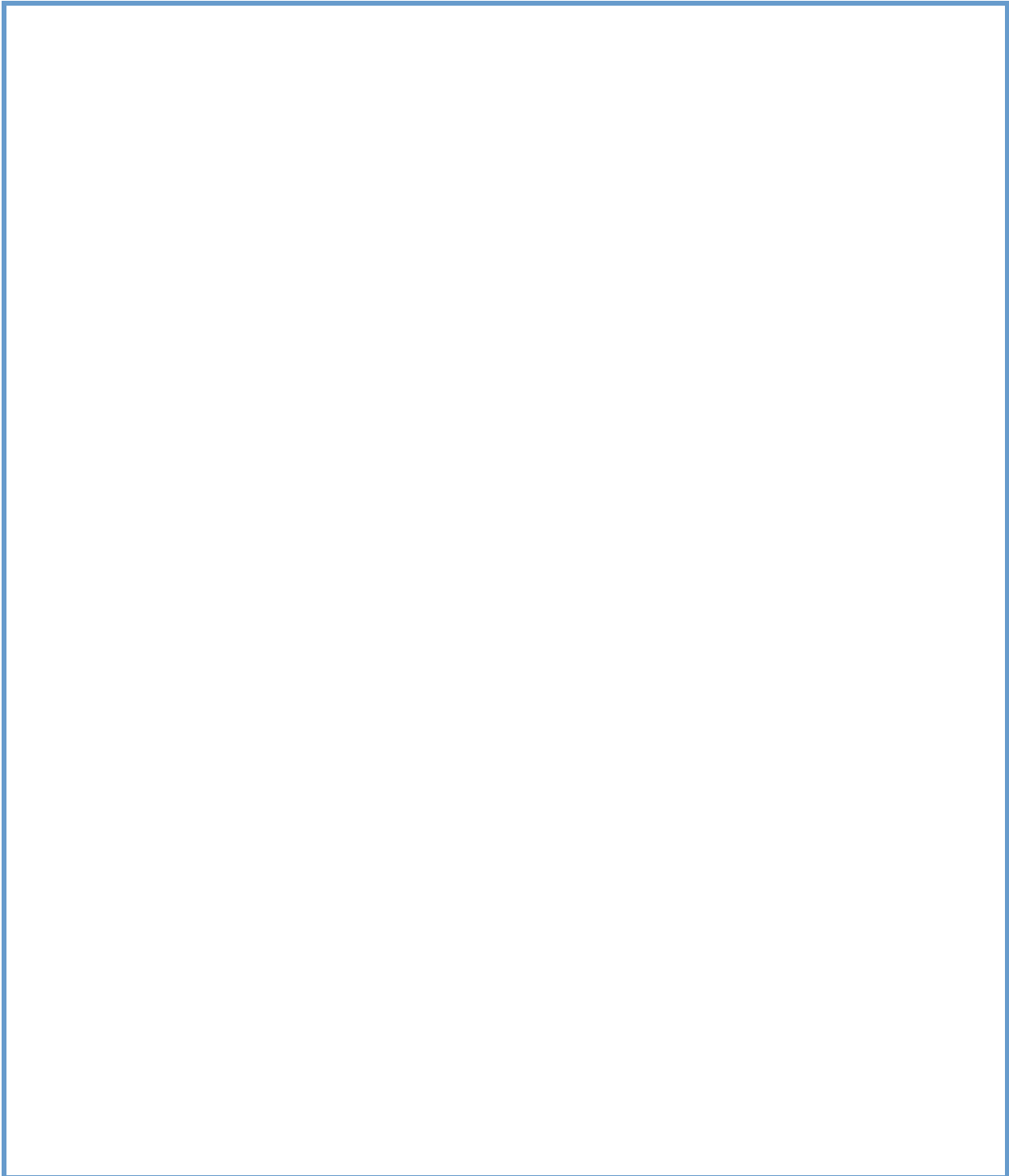
**Level 1:
Foundations**

**Case Management
Foundations Workbook
Module 0**

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Introduction

Welcome to Case Management Foundations.

Use this Workbook to capture your thoughts, reflections, ideas, or insights as you go through the eLearning modules.

Acknowledgements

The Alberta Council of Women's Shelters (ACWS) wishes to acknowledge the traditional territories on which we live, work and play. We recognize that all Albertans are Treaty people and have a responsibility to understand our history so that we can honour the past, be aware of the present, and create a just and caring future.

We honour the courage and strength of Indigenous women. We honour them as life givers and caregivers as we honour and learn from their continuing achievements, their consistent strength, and their remarkable endurance.

We acknowledge that this course, Case Management Foundations, was created on Treaty 6, 7, and 8 lands, as well as the six Métis regions of Alberta. We dedicate this education to all the women and families who inspire us with their courage, strength, resilience, and kindness. We thank the many individuals whose work, input, and expertise have contributed to its development.

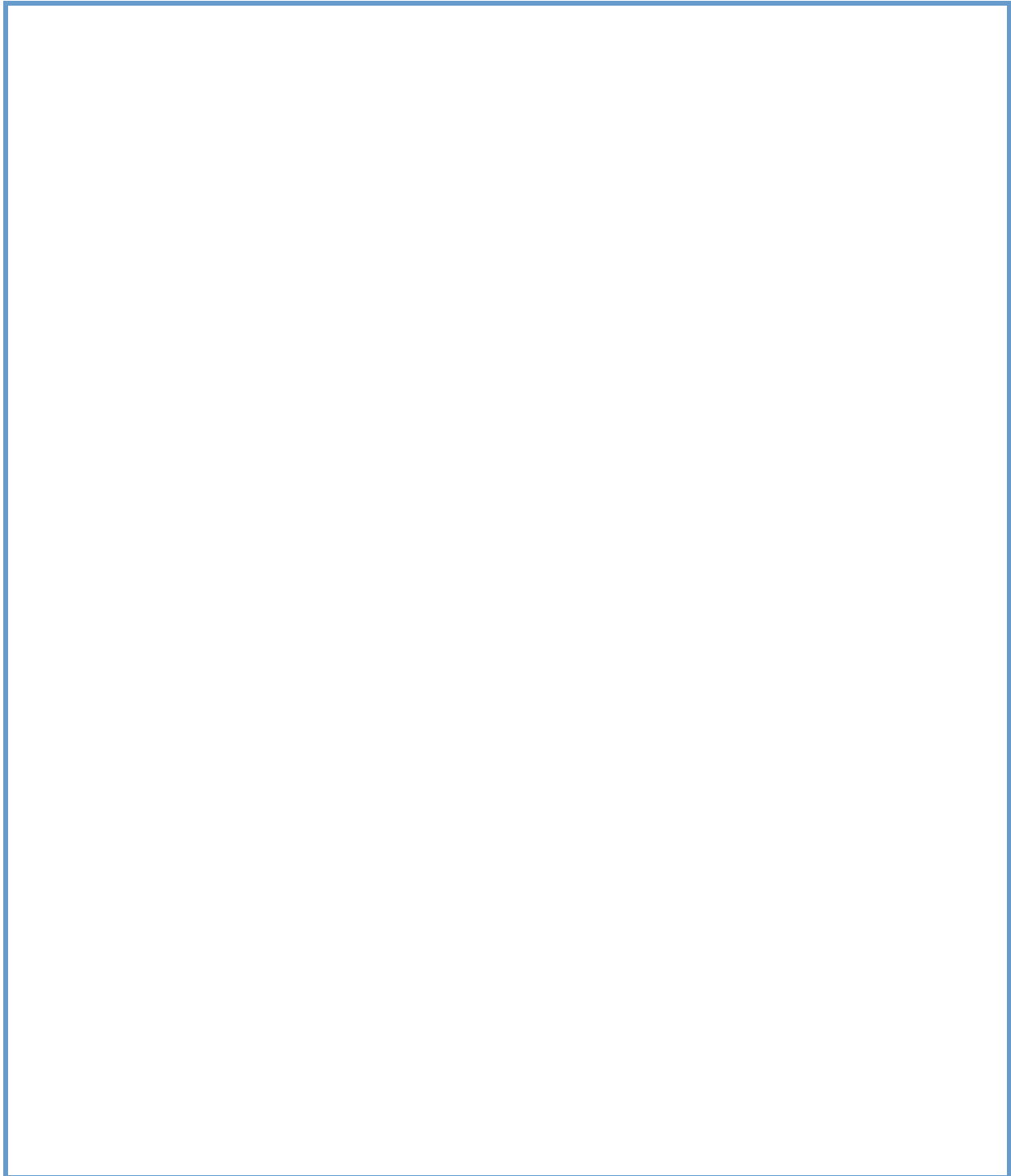
ACWS benefits from the wisdom, expertise, and innovation of our members across Alberta, who provide front-line support to individuals and families experiencing domestic abuse. This project could not be completed without their generous support and knowledge-sharing. Case Management is an evolving practice and the ongoing input and feedback from ACWS members, both individually and collectively, has made and will continue to make this course relevant for, reflective of, and responsive to the Alberta context of domestic abuse shelter practice. Special thanks to Stepping Stones Crisis Society for providing specific exercise content for this course.

We would also like to acknowledge that this educational offering is made possible with funding and partnership from the Government of Canada under the Community Services Recovery Fund, and from the Ministry of Children and Family Services.



Questions, ideas or suggestions? Contact learning@acws.ca

Notes



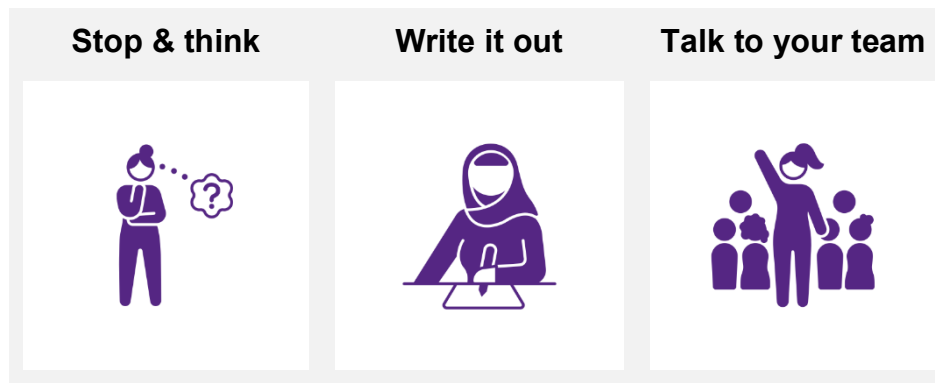


Module 0: Get Ready to Learn

About this workbook

Use this workbook to take notes, answer questions, draft your action plans, and make this learning experience your own.

Throughout this course, you will see several icons. Three are prompts to use this workbook:



Set your personal learning goals



Stop & think

Take a moment to set your personal learning goals as you embark on this learning journey. Think about what you already know and do in your job.

What does success look like for you as a Case Manager? What areas do you want to strengthen or learn more about? Which topics resonate most with your learning needs and goals?



References

Module 0

- National Research Council. (2000). Learning and Transfer. In How People Learn: Brain, Mind, Experience, and School: Expanded Edition p. 51-78. Washington, DC: The National Academies Press. <https://doi.org/10.17226/9853>.