

Residential Outreach Worker

Who are we?

With over 40+ years of experience The Lloydminster Interval Home Society's **MISSION** 'evolves to provide safety, support and education through opportunities that empower all individuals in the communities we serve'. Through our **VISION** 'A Community where all individuals experience safe connections, and lifetimes of well-being' and guiding **VALUES** of 'Respect, Integrity, Compassion, Accountability and Trailblazing' the Lloydminster Interval Home Society is dedicated to our clients and community by 'Giving Hope a Space to Grow'. At LIHS our Mission, Vision, and Values, is foundational to our services and is essential for all staff to include in their daily work.

Why Choose the Lloydminster Interval Home Society?

Are you looking to be a part of a passionate and dynamic team? At LIHS you will enrich and strengthen the Residential Program through your knowledge, energy, and innovation.

As you thrive and grow in our inspiring work environment, you will act as an "agent of change" contributing to the empowerment and wellbeing of the women and children we serve.

You will add to the supportive and healthy work culture, your career growth and professional development will be valued, and you will be offered a competitive wage and be included in our recognition programs.

As a Part-Time employee, you will:

- **Have access to an attractive health/dental benefit plan** (available after 3 months for fulltime and part time employees)
- **Paid flex/wellness days**
- **Earn vacation time immediately upon hire.**

Position Overview

As a **Residential Outreach Worker**, you will be responsible for supporting residents in moving forward successfully from Emergency Shelter services. You will provide consistent in-home, one on one support, education, advocacy, safety planning and community referrals with the goal of empowering women to live with safety and wellbeing while maintaining stable housing/tenancy.

As a Residential Outreach Worker, you will:

- Develop an active caseload and ensure effective case management, including evaluation of clients' progress with identified goals.
- Support client in developing knowledge and skills for successful tenancy through consistent education, programming and one-on-one support.
- Assist clients in maintaining successful tenancy through assessment and support of client needs: safety, emotional support, legal, basic needs, health, family violence education, etc.
- Assess the risk and vulnerability of the individual and respond with appropriate risk management strategies, adhering to LIHS policies and procedures.
- Provide comprehensive safety planning and trauma-informed care to clients, as well as harm reduction strategies for interpersonal and/or family violence, substance use, mental health and sexual health, etc.
- Advocate for social justice and reduce barriers to women accessing services.
- Participate and organize client network meetings internally and with other appropriate community agencies.
- Establish relationships with other community agencies and groups to assist with client support.
- Develop and facilitate tenancy success programming in addition to established Residential programming.
- Contribute to the day-to-day operations of the Emergency Shelter.
- General facility housekeeping, maintenance, and organization.

POSITIONS AVAILABLE:

1 Part-Time Permanent Position (32hr per week): includes 8-hour shifts, scheduled on a 28-day rotation, including weekday and weekend, daytime, overlap, evening, overnight and holiday shifts as needed.

Qualifications

- Secondary education in a social science field is preferred, but a combination of related training and experience will be considered.
- Proven ability to support individuals to recognize strengths and meet personal goals.
- Excellent contemporary understanding of family violence issues and challenges, and strategies to overcome them.
- A valid driver's license combined with a clean driving record and 3 years insurance history is required.
- Computer skills are essential.
- An understanding of and ability to demonstrate professionalism in the workplace is also required.

Experience

- Previous experience working with families in crisis and/or in transition is an asset.

Personal Suitability

- Effective in working with diverse families who have complex needs.
- Possess common-sense decision-making skills and confidence in problem solving.
- Able to work effectively and efficiently in a high stress environment.
- Understands the importance of self-care, models positive life skills and coping skills.
- Friendly, energetic, multi-task oriented and possesses a positive attitude.
- Committed to personal and professional development.

If this post describes YOU, **please apply with a COVER LETTER and RESUME by August 1, 2024.**

Describe what makes you the best candidate for this opportunity in your cover letter. Only those selected for an interview will be contacted. We encourage you to apply!

Copy and paste link into browser to learn more about our organization and benefits:

<https://intervalhome.org/joinourteam/>

Job Types: Part-Time Permanent

Salary: \$22.00-\$27.00 per hour

Benefits:

- Dental care
- Disability insurance
- Extended health care
- Flex time
- Life insurance
- Vision care

Schedule:

- 8-hour shift
- Day shift
- Evening shift
- Holidays
- Overnight shift
- Weekend availability

COVID-19 considerations:

Lloydminster Interval Home Society has a range of COVID-19 safety measures in place to protect the well-being of staff, volunteers, and the public.

Job Type: Part-time

Pay: \$22.00-\$27.06 per hour

Benefits:

- Paid time off
- Wellness program

Flexible Language Requirement:

- French not required

Schedule:

- 8-hour shift
- Monday to Friday
- Weekends as needed

Application question(s):

- Are you available for after hours, on call and flexible work hours?
- Do you have a clean driver's abstract with a minimum of 3 year's driving and insurance history?
- Do you have a solid understanding of family violence, gender-based violence and the impact of trauma? Define your understanding.

Work Location: In person

Application deadline: 2024-08-01