

Case Management – Crisis Support Worker

Who are we?

With over 40+ years of experience The Lloydminster Interval Home Society's **MISSION** 'evolves to provide safety, support and education through opportunities that empower all individuals in the communities we serve'. Through our **VISION** 'A Community where all individuals experience safe connections, and lifetimes of well-being' and guiding **VALUES** of 'Respect, Integrity, Compassion, Accountability and Trailblazing' the Lloydminster Interval Home Society is dedicated to our clients and community by 'Giving Hope a Space to Grow'. At LIHS our Mission, Vision, and Values, is foundational to our services and is essential for all staff to include in their daily work.

Why Choose the Lloydminster Interval Home Society?

Are you looking to be a part of a passionate and dynamic team? At LIHS you will enrich and strengthen the Residential Program through your knowledge, energy, and innovation.

As you thrive and grow in our inspiring work environment, you will act as an "agent of change" contributing to the empowerment and wellbeing of the women and children we serve.

You will add to the supportive and healthy work culture, your career growth and professional development will be valued, and you will be offered a competitive wage and be included in our recognition programs.

As a Full-time employee, you will:

- **Have access to an attractive health/dental benefit plan** (available after 3 months for fulltime and part time employees)
- **Paid flex/wellness days**
- **Earn 3 weeks vacation per year accumulated at a rate of 1.25 days immediately upon hire.**

Position Overview

As a **Case Management - Crisis Support Worker**, you will be responsible to provide all aspects of client services, contribute to the day-to-day program and facility operations of the Interval Home Emergency Shelter.

In this role you will provide meaningful and impactful crisis and practical supports to women and children fleeing family violence, ensuring excellent client services through best practices and effective case management.

As a Case Management - Crisis Support Worker, you will:

- Ensure a safe, supportive, and engaging environment for the shelter residents that promotes wellbeing, empowerment, and hope.
- Provide crisis support to individuals accessing the LIHS crisis line, complete shelter admission assessments and intakes.
- Support increased safety, wellbeing, and empowerment through case management services, encourage women to identify their own strengths, needs and goals, create support plans/goals, connect to community resources, and advocacy.
- Support women and families with their day-to-day routines, practical needs, and activities.
- Maintain timely, accurate, factual, and professional documents in accordance with LIHS policies and procedures.
- Coordinate and assist in meal preparation, room cleaning, general housekeeping, house laundry and gardening and facility maintenance.
- Contributes daily to maintain a high standard of health, cleanliness, and safety in all areas of the facility. Complies with all emergency processes and risk management.

POSITIONS AVAILABLE:

Full time, Permanent Position: includes 8-hour shifts, scheduled on a 28-day rotation, including weekday and weekend, daytime, overlap, evening, overnight and holiday shifts.

Personal Suitability:

- Possess common-sense decision-making skills and confidence in problem solving.
- Ability to work effectively and efficiently in an ever changing, high demand environment.
- Professional and approachable – a people person.
- Understand the importance of self-care, modeling positive life and coping skills.
- Multi-task oriented, possess a positive attitude and work ethic; willingness to help wherever needed.

Experience and Competencies:

- Diploma or degree in a human service field is preferred, but a combination of related training and experience will be considered.
- Excellent knowledge of the issue of family violence, and trauma aware supports.
- Previous experience in related field would be an asset
- Effective documentation and efficient use of Office 365.
- A valid driver's license combined with a 3-year clean driving history.

If this post describes YOU, **please apply with a COVER LETTER and RESUME by August 15, 2024.**

Describe what makes you the best candidate for this opportunity in your cover letter. Only those selected for an interview will be contacted. We encourage you to apply!

Copy and paste link into browser to learn more about our organization and benefits:

<https://intervalhome.org/joinourteam/>

Job Types: Full-time Permanent, Casual

Salary: \$22.00-\$27.00 per hour

Benefits:

- Dental care
- Disability insurance
- Extended health care
- Flex time
- Life insurance
- Vision care

Schedule:

- 8-hour shift
- Day shift
- Evening shift
- Holidays
- Overnight shift
- Weekend availability

COVID-19 considerations:

Lloydminster Interval Home Society has a range of COVID-19 safety measures in place to protect the well-being of staff, volunteers, and the public.

Work Location: One location

Job Type: Full-time

Pay: \$22.00-\$27.00 per hour

Expected hours: 40 per week

Benefits:

- Dental care
- Disability insurance
- Discounted or free food
- Employee assistance program
- Extended health care
- Life insurance
- Paid time off
- Vision care

Schedule:

- 8-hour shift
- Day shift
- Evening shift
- Holidays
- Monday to Friday
- Morning shift
- Night shift
- Weekends as needed

Ability to commute/relocate:

- Lloydminster, SK S9V 2C7: reliably commute or plan to relocate before starting work (required)

Application question(s):

- Do you have a clean driver's abstract with a minimum of 3 year's driving and insurance history?
- Do you have a solid understanding of family violence, gender-based violence and the impact of trauma? Define your understanding.
- This position requires over night shifts, weekends and holiday hours, are you able to accommodate this?