IRIS: The ACWS Care Platform

IRISis a proprietary online platform for our members and community partners to securely manage and work with client information and data (CRM), report to funders, and which can be accessed by the user's computer, tablet, or phone—as an alternative to Outcome Tracker, ACWS Iris has the potential to greatly reduce member costs.

The ACWS IRIS Care Platform is built on Microsoft 365 tools and includes:

- A user-friendly platform
- Security and permission control in your own organization, including 2F Authentication and user auditing
- Track, collect and work through all phases of service delivery and client support including calls/contacts, intake, assessments, and program involvement
- Opportunity to customize and enhance the app based on various program needs (both alone and with ACWS support)
- Free base version (with a Microsoft 365 account), includes set-up of a SharePoint site to host the data, the full app and an administrative app to further control access and facilitate in-house customization
- Reporting features for monthly provincial reports, basic report templates and export/import excel options
- PowerBI integration optional

ACWS also includes onboarding support and training and is continually working with members to enhance and expand the capabilities and features of the app.