

## **CRISIS INTERVENTION WORKERS**

### **Casuals – overnight**

The Crisis Intervention Worker (CIW) plays an integral role within the WIN House team and contributes to the success of the organization by promoting client well-being, independence, and success.

The CIW regularly demonstrates initiative and proactively undertakes the following key responsibilities: provides care and support to clients and children in a professional manner, engages in daily shelter operational activities, and supports clients with outreach including transporting/accompanying clients and children out of the shelter as needed, engages in resource and information management, participates in health and safety, engages in ongoing learning and professional development, and other duties as assigned.

Qualifications include the completion of a diploma/degree in Human Services and three years of experience working with women and children experiencing family violence who may have complex needs. Equivalent combinations of education and experience may be considered. The ideal candidate will have an organized and compassionate approach, strong teamwork skills, and a commitment to developing positive supportive relationships. Additional requirements include excellent communication skills, the ability to collaborate and work effectively with others, and demonstrated assessment, problem-solving, and critical thinking skills. Knowledge of harm reduction principles and practices, violence against women, danger assessment, safety planning, and trauma-informed care are also essential. The ability to speak multiple languages is preferred.

We have multiple opportunities for individuals to work overnight shifts in our first and second-stage shelters. The Casual CIW positions fall within the scope of the collective agreement with CUPE Local 3341. The starting hourly wage is 26.94 as per conditions outlined in the Collective Agreement between WIN House and CUPE Local 3341.

The successful candidates must submit a Criminal Record Check including a vulnerable sector check, a current Child Welfare check, hold a current First Aid Certificate, and be willing to sign an Oath of Confidentiality. Please submit applications to [hr@winhouse.org](mailto:hr@winhouse.org). These vacancies will remain open until suitable candidates are found.

*WIN House is committed to making diversity, equity, and inclusion a central part of everything we do – from how we deliver services to how we build our teams. We strive to have a workforce that is representative of those we serve, and of our communities. We encourage applications from all qualified applicants including women, disabled people, Black, Indigenous, People of Color, people from the 2SLGBTQIA+ community, and other equity-seeking groups. If you require accommodation during the application process, please reach out to [hr@winhouse.org](mailto:hr@winhouse.org).*

*WIN House operates in several locations throughout Amiswacîwâskahikan on Treaty 6 territory, the territory and gathering place of diverse Indigenous peoples including the Papaschase, Cree, Nakota Sioux, Dene, Ojibway, and many others, and the homeland of the Métis Nation.*