

# Job description

## Crisis Intervention Worker

Effectively serving St. Paul and surrounding areas since 1984, Capella Centre has been assisting women to protect their safety, create healthy relationships, and build healthy communities. We have job opportunities for Crisis Intervention Workers. Are you up for a challenging opportunity where your efforts impact the well-being and support of women?

### Accountabilities

- \* Provide support, referrals, advocacy, crisis intervention, and information to individuals experiencing gender-based violence
- \* Support clients in case planning, goal setting, risk assessments, and safety planning
- \* Advocates for our clients to access resources to meet their needs
- \* Strong interpersonal and communication skills
- \* Responsible for conducting oneself appropriately in a crisis while engaging with clients from various cultural backgrounds
- \* Maintain themselves with composure, be non-judgemental, and exhibit empathy when they encounter clients with visible signs of assault and injuries because of domestic violence
- \* Effectively complete all documentation in an accurate, concise, detailed, and professional format
- \* Work all shifts on rotation including weekends, nights, and statutory holidays as scheduled
- \* Complete Special Projects as assigned

The ideal candidate will possess a Post-Secondary Diploma or Degree in Social Work with an understanding of domestic violence and trauma-informed care.

### Our Team Environment

Capella Centre's team works together every day to build authentic relationships, with our clients and with each other. We enjoy a fast-paced, multi-faceted environment, and strive to celebrate everyone's successes as they occur. We value hard work and make sure we support the women and families in our care by providing professional caring expertise to facilitate positive change.

## **Hours of Work**

To meet the needs of our clients, this position will regularly require weekend, night, and statutory holiday attendance in addition to weekday shifts.

**Applications will be accepted until the positions are filled. Education in social work and crisis intervention will be considered an asset.**

Capella Centre thanks all interested applicants but only those selected for an interview will be contacted.

Job Type: Full-time

Benefits:

- Dental care
- Employee assistance program
- Extended health care
- Life insurance

Schedule:

- 8 hour shift
- Day shift
- Evening shift
- Night shift
- On call