

Connecting Individuals Needing Support to You:

- An average of 149 calls per month are relayed to our members through the 1-866 Helpline.
- Information about our members on the 'Find A Shelter' page was accessed 416 times per week in 2023 (an increase from 397 times per week the previous year, a 4.7% increase).

Advocacy to Raise Awareness and Shift Attitudes:

- Province-wide messaging and the strength of a unified voice.
- Access to media releases and communication tools that can be adapted for use in your community.
- Amplify your messages through our social media network.
- Receive weekly updates and our quarterly e-newsletter, The ACWS Lift.
- Be a key delivery group for Leading Change training in your community.

Access to Information and Expertise:

- Opportunities to participate in groundbreaking, action-based research.
- Contribute to the ACWS Annual Data Release, which counts what's important to survivors - without ACWS, no one would have a province-wide picture of what shelters do.
- Shelter Workforce Survey (released every two years) allows you to benchmark salaries and benefits.
- Coaching on trauma-informed interventions.
- An Ethical and Moral Framework for all members.
- Promising practices are available online for all members (board and staff).
- Showcase your practices and resources on the Members' Hub for the benefit of all members.
- Providing advocacy support for meetings with provincial representatives so speaking with a common voice (e.g. Red Tape Reduction Recommendations, frontloading proposal for \$10M, election asks).
- Conferences, such as Summit 2023 and the 2024 Innovations Conference.
- Support and online professional development training for board and staff
- Mental health support for shelter clients in southern Alberta through a partnership with the YWCA Edmonton.
- Access to provincial partnerships such as Centering Relationships to End Violence (CREV).

CanTalk Translation Services

ACWS covers CanTalk subscription costs for all members, with individual members responsible for covering their actual usage.

- Set-up fees and monthly minimum fees are waived for ACWS members. CanTalk bills ACWS, and ACWS bills any usage to the applicable member, quarterly. Contact voice@acws.ca to request access.
- New specialized complaint service available to members.

Savings: ACWS members save \$75/Month (\$900/year) and do not pay the \$150 setup fee.

Danger Assessment (DA) Training

Training sessions for ACWS members are announced several times a year and members automatically receive the discounted certification price.

Savings: A savings of ~\$100/staff member. ACWS charges a \$60 certification fee for members, through Johns Hopkins. It is content tailored to Alberta and Canada specifically, whereas the online training via Johns Hopkins for non-members is American content, and the certification fee is \$170 (based on current exchange rate).

First Aid Training

Access discounted training rates on St. John Ambulance Courses. NOTE: discounts are for CSA Approved First Aid courses only and do not include Naloxone training, Car Seat Safety Tech, or Mental Health First Aid courses. Classes are available online at stjohn.ab.ca or by calling 1-800-665-7114

Savings: Members save 20% on the basic and blended courses, 12% for the intermediate courses, and for the Standard First aid CPR and AED recertification they save 60%. Members also receive a 20% discount on first aid kits.

Discounted Auditors

ACWS Members have the option to use auditors with ACWS negotiated rates. Contact Noel Chin, CPA, CA, Partner at Metrix Group, 780-489-9606 extension 174 or email nchin@metrixgroup.ca

Honorariums for Participating Members

- \$83,000 towards menstrual products for member shelters.
- Costs covered for multiple events, and workshops.

Savings: Varies

Outcome Tracker

Database: Outcome Tracker

Outcome Tracker is currently the common database for ACWS members. Through ACWS, members receive a discounted rate and support from the ACWS Help Desk. In addition, ACWS has developed the Iris Care Platform as an alternative database that is available to members at no cost. Contact OTSupport@acws.ca

Savings: Members get up to 10 hours Help Desk support at no charge. Non-member Help Desk rates are \$90-150 per hour.

Iris

ACWS Care Platform: Iris

Previously known as the SharePoint App, the Iris Care Platform was developed by ACWS as an alternate database. Iris works within the M365 ecosystem, and monthly provincial reporting has been integrated. For more information, contact hannah.friesen@acws.ca.

This database is **free** for members to use. Member help desk for up to 10 hours at no charge. Non-member Help Desk rates are \$90-150 per hour. Microsoft offers discounted M365 subscription rates for nonprofits.

Alberta Municipalities (formerly AUMA) Employee Benefit Plans

Alberta Municipalities offer these employee benefits and a pension plan. For a quote, contact Robyn Becker at clientdevelopment@abmunis.ca or call 780-670-4235 and share that you are an ACWS member.

If you already have benefits and have a question, contact your dedicated benefits consultant or email benefits@auma.ca

- Benefits clients have free access to [e2r Solutions Human Resource](#) services. If you are a current Benefits Client and do not have access to e2r services via the [e2r Member Portal](#), contact your dedicated benefits consultant, or email benefits@auma.ca to get a username and password.
- e2r also offers a discount of 80% on online courses through the Canadian Centre for Occupational Health and Safety.

Discounted Hotel Rates (Edmonton)

We are reviewing our hotel partnership. Our current contract for discounted rates is with the Chateau Lacombe Hotel in Edmonton. Contact information and rate details of a block booking under ACWS are shared before every event.

Women's Shelters Canada

ACWS members receive a reduced membership fee with Women's Shelters Canada. When you renew or join as an associate member, let them know you are a member of ACWS.

Savings: WSC associate member annual fees for ACWS members range from \$350 to \$750; the non-member fee is \$3,500 (save \$3,150 - \$2,750).