



Crisis Intervention Worker Temporary - Full-Time Days

What We Do

WIN House has one purpose: to give Champions the hope and help they need to overcome gender-based abuse. Throughout Edmonton and area for over five decades, we've given women, non-binary people, and children of all ages and cultures a safe place to flee. WIN House is committed to providing safety, support, relief, and resources for Champions facing domestic abuse.

What You Will Do

The Crisis Intervention Worker (CIW) plays an integral role within the WIN House team and contributes to the success of the organization by promoting client wellbeing, independence, and success.

The CIW regularly demonstrates initiative and proactively undertakes the following key responsibilities: provides care and support to clients and children in a professional manner, engages in daily shelter operational activities, supports clients with outreach including transporting/accompanying clients and children out of shelter as needed, engages in resource and information management, participates in health and safety, engages in ongoing learning and professional development, and other duties as assigned.

Who You Are

Qualifications include the completion of a diploma/degree in Human Services, and three years experience working with women and children experiencing family violence who may have complex needs. Equivalent combinations of education and experience may be considered. The ideal candidate will have an organized and compassionate approach, strong teamwork skills, and a commitment to developing positive supporting relationships. Additional requirements include excellent communication skills, the ability to collaborate and work effectively with others and demonstrated assessment, problem solving, and critical thinking skills. Knowledge of harm reduction principles and practices, violence against women, danger assessment, safety planning, and trauma-informed care are also essential. The ability to speak multiple languages is preferred.

The Details

This temporary full-time position is available at one of our first-stage shelters and has an approximate end date of September 2023. It falls within the scope of the collective agreement with CUPE Local 3341. Hours of work are from 8:00 to 19:00 working four days on and four off on an 8-week rotation. The starting hourly wage is \$26.94 as per conditions outlined in the Collective Agreement.

Prerequisites

The successful candidate will be required to submit a Criminal Record Check including a vulnerable sector check, a current Child Welfare check, hold a current First Aid Certificate, and

must be willing to sign an Oath of Confidentiality. Please submit applications to hr@winhouse.org. This vacancy will remain open until a suitable candidate is found.

How To Apply

Please submit your application, including a resume and cover letter, to hr@winhouse.org. In the subject line, please indicate the position you are applying for. This vacancy will remain open until a suitable candidate is found.

We thank all applicants for their interest, however, only those shortlisted will be contacted.

WIN House is committed to making diversity, equity, and inclusion a central part of everything we do – from how we deliver services to how we build our teams. We strive to have a workforce that is representative of those we serve, and of our communities. We encourage applications from all qualified applicants including women, disabled people, Black, Indigenous, People of Color, people from the 2SLGBTQIA+ community, and other equity-seeking groups. If you require accommodation during the application process, please reach out to hr@winhouse.org.

WIN House operates in several locations throughout Amiswacîwâskahikan on Treaty 6 territory, the territory and gathering place of diverse Indigenous peoples including the Papaschase, Cree, Nakota Sioux, Dene, Ojibway, and many others, and the homeland of the Métis Nation.