

Domestic Violence Outreach Worker

Full Time Permanent – Monday – Friday 8:15 am – 4:30 pm

The Outreach worker develops supportive, non-judgmental, strength-based relationships with individuals experiencing family violence. Clients are provided information on options, risk assessments, safety plans, advocacy, and support to overcome barriers to living in a healthy and safe environment.

You are Responsible for	What you have Accomplished
<ul style="list-style-type: none"> • Deliver ongoing services using a client centered, strength-based approach consistent with agency and program philosophy. • Educating survivors on-going risk management and ensuring that successful safety plans are in place for themselves and their families. • Provide support and advocacy to clients for affordable and safe housing. • Provide strong case management. • Aspects of case management will include: <ul style="list-style-type: none"> ○ Assessing risk of family violence ○ Completion of safety plans as needed/assessed ○ Support clients and consulting with other appropriate service providers within the community ○ Provide referrals to survivor's available community resources • Providing referrals to available community resources for on-going support as needed and a safety plan review. • Provide assistance to clients through methods such as discussing, isolating, and assessing problems and developing, with the client, a flexible plan of action to ensure basic needs are met including housing, food, health, treatment, legal, and financial issues, while encouraging self-sufficiency as much as possible. Monitor progress towards resolution of problems through methods such as motivating, facilitating improvements, and teaching life skills. • Support the mission and mandate of the agency. • Attend and participate in meetings with staff, team, and other agencies. • Maintain accurate participant files, consent forms, reporting etc. • Perform all general duties of The Outreach Centre employees as required • Regular office hours, as well as non-traditional work hours as needed to meet program/client needs. • Legal support, information, and referral regarding the justice system, including but not limited to family parenting orders, EPO applications, Peace Bond applications • Providing on-going education and support to the survivor, facilitating their active involvement in the court process, communicating the survivor's perspective to the court and a safety plan review. • Have an understanding of risk assessment tools and how to use them • Must be able to work in a face-paced, team environment • Can work in high stress situations and problem solve. • Respectful and values the views of all group members equally 	<ul style="list-style-type: none"> • Post-secondary education in Social Work or Psychology. Equivalent combination of education and experience considered. • Knowledge of family law, domestic violence and its impact on individuals and families • Ability to work independently • Ability to interact respectfully and appropriately with diverse groups of people • Excellent written and verbal communications skills • Willing to attend and participate in ongoing training. • Computer skills: Experience with MS Word and Outlook. • Adhere to the policies and regulations by the Outreach Centre • Adhere to the Freedom of Information Act. • Non-judgmental and accepting • Positive and enthusiastic • Confident and consistent decision-making skills. • Resourcefulness and flexibility to meet the demands of the position and needs of the organization • Ability to be an effective problem solver and resolve conflict. • Completion of reports as required by The Outreach Centre and funders • Possession or ability to obtain: <ul style="list-style-type: none"> ○ CPR/First Aid Certificate ○ Criminal Record Check ○ Child and Youth Intervention Record Check ○ Valid Alberta's Driver's license

If you are excited about this opportunity, we would like to meet you

Deadline: _____ Apply by sending your resume, cover letter to:

laura.cowell@theoutreachcentre.org

The Outreach Centre is committed to providing an inclusive workplace that is diverse and equitable. We aim to be a workplace where all employees, clients, and volunteers, whatever their race, gender, ethnicity, national origin, age, sexual orientation, or identity, education and/or disability feel valued and respected.