

CRISIS INTERVENTION WORKER
Part-time Overnight
Temporary Opportunity

The Crisis Intervention Worker (CIW) plays an integral role within the WIN House team and contributes to the success of the organization by promoting client wellbeing, uniqueness, and independence. The CIW regularly demonstrates initiative and proactively undertakes the following key responsibilities: provides care and support to clients and children in a professional manner, engages in daily shelter operational activities, manages crisis calls and client intake and assessments, engages in resource and information management, participates in health and safety, engages in ongoing learning and professional development, deals with urgent and crisis situations on occasion as they arise, and other duties as assigned.

This is a temporary position with a guaranteed minimum of an average of 28 hours per week and a schedule of 23:30 to 07:30 on a four on, four off rotation. The CIW works alone in shelter during this awake overnight position with access to staff at other houses by phone, an on-call service for emergencies, and established safe work-alone procedures in place. The successful candidate will have the opportunity to pick up additional day, evening or overnight shifts and the potential to transition to a permanent position.

Qualifications include the completion of a diploma/degree in Human Services, and three years experience working with women and children experiencing family violence who may have complex needs. Equivalent combinations of education and experience may be considered. The ideal candidate will have an organized and compassionate approach, strong teamwork skills, and a commitment to developing positive supporting relationships. Additional requirements include excellent communication skills, the ability to collaborate and work effectively with others and demonstrated assessment, problem solving, and critical thinking skills. Knowledge of harm reduction principles and practices, violence against women, danger assessment, safety planning, trauma-informed care, and harm reduction are also essential. The ability to speak multiple languages is preferred.

This position falls within the scope of the collective agreement with CUPE Local 3341. The starting hourly wage is \$26.94/hour plus overnight premiums as per conditions outlined in the Collective Agreement between WIN House and CUPE Local 3341.

The successful candidate will be required to submit a Criminal Record Check including a vulnerable sector check, a current Child Welfare check, hold a current First Aid Certificate, and must be willing to sign an Oath of Confidentiality. Please submit applications to HR@winhouse.org. This position will remain open until a successful candidate is found.

WIN House is committed to an equitable, diverse, and inclusive workforce. We welcome applications from all qualified persons. We encourage First Nations, Métis, and Inuit persons; members of visible minority groups; persons with disabilities; persons of any sexual orientation or gender identity and expression; and all those who may contribute to the further diversification of ideas and the organization to apply.