

# Crisis Intervention Worker

## Job description

### Who are we?

The Lloydminster Interval Home Society is a dynamic community-based organization with over 40+ years of experience and dedicated passion to develop the lifetimes of well-being and healthy relationships for all. We are an organization who is committed first to support our clients; to “provide safety, support and education by empowering children, youth, adults and communities we serve”. Second to support each other; to come together and live our “**RICH**” values of **Respect, Integrity, Compassion and Honesty** and to help us achieve Lloydminster Interval Home Society’s goal in ‘*Giving Hope a Space to Grow*’.

### Why Choose the Lloydminster Interval Home Society?

The Lloydminster Interval Home Society is continually working to be an employer of choice. We offer a supportive and healthy work culture, a competitive salary, an attractive health/dental benefit plan, paid Flex/Wellness days and a health spending account. In addition, we value our employee’s growth and support professional development. At LIHS we live and lead through our Core Values, it is a requirement to be familiar with these as we hire, review, develop and reward our people around them.

### Position Overview

#### JOB DESCRIPTION

- The Crisis Intervention Worker is responsible for meeting the varied needs of the residents of the Lloydminster Interval Home.
- Deals first hand with crisis situations
- Telephone Assessments
- Determines the physical and mental needs of the resident

- Records accurate information in files, on computer, and with regards to other forms of reporting
- Orientates residents to the Shelter
- Maintains confidentiality and high professional standards
- Makes referrals for clients
- Assists clients with safety plans and case plans
- Responsible for maintaining a high standard of health and cleanliness and safety within the Home.
- Coordinates and assigns daily household duties
- Coordinates and assists in meal preparation, cleaning of rooms, general house cleaning, house laundry and gardening and maintenance

#### QUALIFICATIONS REQUIRED

##### Knowledge:

- A two year diploma in a social science field is preferred, but a combination of related training and experience will be considered.
- Excellent knowledge of the issue of family violence is preferred
- A valid driver's license combined with a clean driving record is a must
- Computer skills are essential
- An understanding of professionalism in the workplace is also a must

##### Experience:

- Previous experience in providing crisis support either in person or on the phone.
- Previous experience working in an emergency shelter, mobile crisis unit, crisis centre, or group home would be an asset

## Personal Suitability:

- The successful candidate must be comfortable working in a team environment.
- This individual must possess common sense decision making skills and confidence in problem solving
- The ability to work effectively and efficiently in an ever changing, high stress environment is essential.
- Professionalism is a must.
- This individual must understand the importance of self-care; this individual must model positive life skills and coping skills.
- This individual must be friendly, energetic, multi-task oriented and possess a positive attitude and possess a willingness to help wherever needed.
- **Experience and Competencies**
- *Post-secondary education and 2 years experience in a Human Services or Child Development field; accompanied with experience and/or education supporting vulnerable populations, children/youth and families would be considered an asset. An extensive knowledge in interpersonal violence, trauma-sensitive practices, knowledge of child development/behavior is a must. You must have a valid drivers license, clean drivers abstract, and a minimum of three years driving and insurance history.*
- **No phone calls please. Only those selected for an interview will be contacted.**
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- **Copy and paste link into browser to learn more about our organization and benefits:**
- <https://intervalhome.org/joinourteam/>
- Job Types: Permanent-*Full time, Part-time, and casual- 3 vacancies*
- COVID-19 considerations:  
A range of COVID-19 safety measures are in place to protect the well being of staff, volunteers and the public, in addition, the Lloydminster Interval Home Society requires all staff to be fully vaccinated as per our current Mandatory Vaccination Policy.

