

CASUAL CRISIS INTERVENTION WORKER

Win House is currently accepting applications for casual Crisis Intervention Workers for daytime, evening, and overnight shifts. The Crisis Intervention Worker (CIW) provides support to women and children, operates the crisis line, is responsible for information sharing, case file management, and attends to the safe operation of the house. The CIW provides shelter orientation, support, and crisis intervention from an empathic and non-judgmental stance to all individuals seeking service.

Qualifications include the completion of a diploma/degree in Human Services, and three years experience working with women and children experiencing family violence who may have complex needs. Equivalent combinations of education and experience may be considered. The ideal candidate will have an organized and compassionate approach, strong teamwork skills, and a commitment to developing positive supporting relationships. Additional requirements include excellent communication skills, the ability to collaborate and work effectively with others and demonstrated assessment, problem solving, and critical thinking skills. Knowledge of harm reduction principles and practices, violence against women, danger assessment, safety planning, trauma-informed care, and harm reduction are also essential.

This position falls within the scope of the collective agreement with CUPE Local 3341. The starting hourly wage is \$26.94/hour plus premiums for working overnight shifts.

The successful candidates will be required to submit a Criminal Record Check, a current Child Welfare check, hold a current First Aid Certificate, provide evidence of being fully vaccinated against COVID-19, and must be willing to sign an Oath of Confidentiality. Please submit applications to Denise Wladyka, Director of Human Resources at HR@winhouse.org. This competition will remain open until successful candidates are found.

WIN House is committed to an equitable, diverse, and inclusive workforce. We welcome applications from all qualified persons. We encourage First Nations, Métis, and Inuit persons; members of visible minority groups; persons with disabilities; persons of any sexual orientation or gender identity and expression; and all those who may contribute to the further diversification of ideas and the organization to apply.

Suitable applicants will be contacted directly. No telephone inquiries please.