



## **Full-time Team Lead Wheatland Crisis Society - Strathmore, Alberta**

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the Wheatland Crisis Society is a registered non-profit organization that provides ongoing support and services to individuals and families who are affected by family violence. We are committed to a vision of a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and community we serve. This includes an emergency shelter program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large.

We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

### **The Opportunity**

This an opportunity, where the Society is seeking a **Full-Time Team Lead** position with a mix of skills that combines a background in social services or health with a strong knowledge of crisis operations, including leadership, case management, risk assessment, program and service delivery.

This position will report to the Program Manager.

### **The Role**

A **Team Lead** position requires a passionate, transformative, results-oriented individual who can work with the Wheatland Crisis Society team to align service delivery with the strategic plans of the organization.

This position will be responsible for responding to client and agency needs as they arise. This includes maintaining the safety and integrity of the organization, staff, and clients. This position will support program development and implementation. A strong understanding of community resources and referral processes, individual and group counselling skills, agency policies and procedures are a requirement for this position. The applicant must have a good understanding of case management, goal planning, risk assessment and intervention strategies. The applicant must be adaptable to organizational

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change and proven to contribute ideas in a solution-focused and strengths-based manner. This position requires an individual who contributes positively to the agencies culture and morale. Discretion, independence, self-motivation, and objectivity are necessary characteristics of this role. Must have strong computer skills, including attention to detail and some data entry experience. Must have the ability to communicate significant information and developments to other staff members both in writing and verbally. Ability to work flexible hours and complete on-call duties is a must. Confidentiality, professional boundaries, and a clear understanding of ethics are paramount to all positions at WCS.

**EXTERNAL DEVELOPMENT** - Must possess an awareness of community resources and represent the society during case conferences, community partner meetings, presentations and interagency meetings.

### **The Candidate**

The successful candidate will possess the following qualifications:

- Degree or equivalent in Social Work or a human services field
- Registration to designated licencing body
- Child Intervention and Criminal Record Check
- CPR/First Aid and suicide intervention training an asset
- Leadership experience will be considered an asset, but is not required
- Understanding of program planning processes
- Understanding of effective HR practices and policies with the ability to lead, inspire and develop a high functioning team
- Strong interpersonal skills combined with excellent organizational, problem-solving and communication skills are critical
- Demonstrated ability to deal effectively with multiple priorities in a fast-paced work environment
- High standards of professional integrity and proficiency

### **Why WCS?**

In joining the WCS team you will become a part of a dedicated and passionate group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client centered, strengths-based approach.

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WCS offers a comprehensive health benefits package and above average paid vacation and wellness days to all full and part-time team members after a three-month probationary period. An RRSP matching program is available to all full-time team members after one year of employment.

WCS is committed to building a team that represents the community and clients that it serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

**To Apply**

This position posting will remain open until a suitable candidate is found.

If you are looking for a rewarding career at a growing organization, please submit your cover letter and resume to the attention of the Program Manager, at [wcs.jobs@wcsab.ca](mailto:wcs.jobs@wcsab.ca).

Only those selected for an interview will be contacted. Thank you for your interest in the position.