

OVERNIGHT SUPPORT WORKER
Full-Time Overnight Sleep Shift
Carol's House

WIN House provides individuals and their children fleeing violence crisis response and intervention, safe temporary accommodation, and support for basic needs. Clients are offered trauma-informed, client-centered programming and support, access to resources, information, and referrals to community supports. WIN House operates within a low-barrier model of care and is working towards a non-colonial structure.

The Overnight Support Worker (OSW) plays an integral role within the WIN House team and contributes to the success of the organization by promoting client wellbeing, uniqueness, and independence within our second-stage shelter. Key responsibilities of the OSW are to provide care and support to clients and children in a professional manner, engaging in daily shelter operational activities, active engagement in resource and information management, participation in health and safety, and other duties as assigned. These duties are performed during the four (4) awake hours of a twelve (12) hour overnight sleep shift.

Qualifications include the completion of a diploma/degree in Human Services, and three years experience working with women and children experiencing family violence who may have complex needs. Good standing with professional Associations is required as applicable. Equivalent combinations of education and experience may be considered. The ideal candidate will have an organized and compassionate approach, strong teamwork skills, and a commitment to developing positive supporting relationships. Additional requirements include excellent cultural competency and communication skills, the ability to collaborate and work effectively with others and demonstrated assessment, problem solving, and critical thinking skills. Knowledge of harm reduction principles and practices, violence against women, danger assessment, safety planning, trauma-informed care, and harm reduction are also essential. The ability to speak additional language(s) is preferred.

This position falls within the scope of the collective agreement with CUPE Local 3341. Hours of work are from 8:30pm to 8:30am, on a four-day rotation over an eight-week cycle. This is an overnight sleep-shift where main duties and responsibilities are performed during the awake portion of the shift; emergent issues are addressed appropriately as needed during the sleep portion of the shift; the sleep portion of the shift is scheduled between the hours of 10:00pm and 6:00am. The starting hourly wage is \$18.41 Applicable overnight premiums apply as per the Collective Agreement.

The successful candidate will be required to submit a Criminal Record Check, a current Child Welfare check, hold a current First Aid Certificate, must be willing to sign an Oath of Confidentiality and meet the requirements of the WIN House Vaccination Policy. Please submit applications to HR@winhouse.org by 4:30pm on November 22, 2021.

WIN House is committed to an equitable, diverse, and inclusive workforce. We welcome applications from all qualified persons. We encourage First Nations, Métis, and Inuit persons; members of visible minority groups; persons with disabilities; persons of any sexual orientation or gender identity and expression; and all those who may contribute to the further diversification of ideas and the organization to apply.