

Extract:

Serenity Place Guidelines & Procedures

Visitors

You may request permission from the Family Support Coordinator for your family and friends to visit you during your occupancy at the Serenity Place. No more than two adult visitors with children at any one visit as per the Fire Dept. Requests must be made by 5 pm between Monday and Friday to be considered. Requests for visitors on Saturday and Sunday must be made by 5 pm on Friday. **Female visitors and children are allowed in Serenity Place on any day between 8:00am and 11:30pm. Male visitors are allowed in the building to visit with residents between 8:00am and 8:00pm Monday to Friday only. Male visitors must have Criminal Record Checks (obtained from the local RCMP detachment- there is a fee for this service) and the Child Intervention Record Check (free from Child and Family Services at 214 Place).** Visitors must follow and respect the rules of Serenity Place and remain with you at all times. Adult visitors must wear a visitor badge.

All visitors must sign a confidentiality form with the Family Support Coordinator which will be valid for six months.

In Home Support: Serenity Place recognizes that due to illness or accident, a resident may require in home assistance from a relative, trusted friend or outside agency employee to provide support within the resident's home for a short period of time, during the resident's recovery. This support may include assisting in the care of the children and/or maintenance of the home during the illness or hospitalization of the resident. This support may extend to 24-hour support. If this assistance is required, the resident will be required to bring their request to the Family Support Coordinator. The person providing the extended care will be required to have a Criminal Record Check and Child Intervention Record Check (see above). For this reason, it is recommended that you designate someone who will act as a support person for you early in your residency at Serenity place. You may designate more than one support person. As with all visitors, the support person will be required to sign a confidentiality form (valid for six months), wear a visitor badge while in the building and follow and respect the rules of Serenity Place.