

POLICE EMERGENCY 911
 Non-emergency 403-265-1234
 Victim Assistance Unit 403-428-8398

AMBULANCE
 Emergency 911
 Non-emergency 403-261-4000

CRISIS LINES/COUNSELING
CONNECT Family & Sexual Abuse Network 403-237-5888
 Toll Free in Alberta 1-877-237-5888
 Alberta Mental Health Help Desk 1-877-303-2642
 Child Abuse Hot Line 1-800-387-5437
 Kids Help Line 1-800-668-6868
 Parent's Anonymous Stress Line 403-265-1117
 Calgary and Area Child and Family Services 403-297-2995
 Calgary Counseling Centre 403-691-5991
 Distress Centre 403-266-4557
 Catholic Family Service 403-233-2360
 Calgary Communities Against Sexual Abuse
 CCASA 403-237-5888
 Family Violence Info Line 403-310-1818
 Bullying Help Line 1-888-456-2323


HOSPITAL/SALBERTA HEALTH SERVICES
 Alberta Children's Hospital 403-955-7211
 Foothills Medical Centre 403-944-1110
 Rockyview General 403-943-3000
 Peter Lougheed Centre 403-943-4555
 Shadon M. Churni Health Centre 403-955-6200
 South Calgary Health Centre 403-943-9300

IMMIGRATION/TRANSLATOR
 Citizenship and Immigration Canada 1-888-242-2100
 Legal Aid Alberta - Immigration Services 403-297-2260
 Immigrant Services Calgary 403-265-1120
 Calgary Catholic Immigration Society 403-262-2006
 Calgary Immigrant Women Association 403-263-4414

SHELTERS
 YWCA Sheriff King Shelter 403-266-0707
 Calgary Women's Emergency Shelter 403-234-7233
 Avo Tean Native Women's Shelter 403-531-1972
 Wheatland Shelter 403-934-6634
 Kerry Rotary House (Seniors) 403-705-3250
 Emergency Social Services -
 Emergency Shelter 1-866-644-5135

LEGAL RESOURCES
 Legal Aid Alberta 403-297-2260
 Family Law Office - Emergency Protection
 Order Program 403-297-6380
 Calgary Legal Guidance 403-234-9286
 Lawyer Referral (Law Society of Alberta) 403-228-1722
 Dial-A-Law 403-234-9022
 Alberta Justice - Crown Prosecutor 403-297-8444
 Calgary Provincial Court - Criminal 403-297-3122
 Calgary Provincial Family & Youth Court 403-297-3471

CALGARY
POLICE SERVICE


family & sexual abuse network

24/7 SUPPORT LINE:
 403-237-5888 Calgary
 1-877-237-5888 Alberta

INVESTIGATING MEMBER _____

FILE NUMBER _____

FAMILY VIOLENCE REFERRAL CARD

FAMILY VIOLENCE IS A CRIME. It is against the law for a person to assault another person, regardless of their relationship. You do not deserve to be assaulted; it is not your fault nor are you responsible for your partner's conduct. You should know that you are not alone – the police and community resources can provide you with assistance.

YOU HAVE MADE A POSITIVE STEP to prevent further violence in your home. It is important for you to know that once a charge has been laid, neither you nor the police have the authority to have it withdrawn; only the Crown Prosecutor has this authority. If you change your address please advise the police so that they will be able to advise you about court dates.

IN ADDITION TO CALLING THE POLICE for intervention and protection you may have police request an **Emergency Protection Order** for you or you may apply for a **Queen's Bench protection order**, a **peace bond**, or a **restraining order**.

AN EMERGENCY PROTECTION ORDER (EPO) is a protection order that can be obtained by police in an emergency/family violence situation. Police can request an EPO, by telephone, at the scene on a 24-hour basis. The EPO can order the abuser to stay away from you, your children and your home (even if the abuser lives there or owns the property) and provides you with the time needed to make arrangements to make yourself and your children safer. There is no cost to obtain an

EPO. Contact your local police service, Legal Aid or Victim Service unit for more information on the EPO process.

A **Queen's Bench protection order** may be issued by a Judge at an EPO review hearing, or you may apply directly to the Court of Queen's Bench to obtain one. It is possible for a Queen's Bench protection order to be in place for up to one year. A Queen's Bench protection order can contain the same terms as an EPO plus some extra provisions, such as requiring the abuser to reimburse you for monetary losses due to the family violence, giving you temporary possession of personal property and ordering counseling for your partner or other family members. Application forms are available at Queen's Bench courthouses. Contact Legal Aid or your Victim Service unit for information and assistance.

A **peace bond** is a court order that requires the abuser to keep the peace and abide by any other stipulated conditions. To obtain a Peace Bond, report the incident to the police and get a file number. Go to your local criminal court to arrange an appearance before a Provincial Court Judge. (The police or clerks may be able to assist you with your documentation.) When you appear before the Judge, your evidence will be taken under oath. The Judge will decide whether a summons should be issued for the abuser to appear in court. If the abuser disputes the issuing of a Peace Bond in Court, the matter will be scheduled for a hearing and you will be asked to give evidence again at a later date.

Contact your local police service or Victim Service unit for assistance with peace bond applications.

A **restraining order** is a court order that requires the abuser to stop molesting, annoying or harassing you or your children. In emergency situations it can be obtained immediately during court hours, even if the abuser does not receive notice of the application. You can apply for a restraining order under an existing court action, such as a divorce, or by filing a Statement of Claim or by using a form called "Ex Parte Application for a Restraining Order in a Family Law Situation". Information packages for the ex parte applications can be obtained at all Queen's Bench Courthouses in the province. Contact Legal Aid or your Victim Service unit for more information and assistance.

The EPO review process and the application processes to apply for restraining orders and Queen's Bench protection orders can be quite complicated and it may be advisable to obtain the services of a lawyer. You may also contact your local Legal Aid office, police service or Victim Service unit for assistance or information on these processes (also contact the Protection and Restraining Order Program (PROP) in the Edmonton area and Calgary Legal Guidance in Calgary). Further information is available on pre-recorded tapes at Dial-a-Law at 1-800-332-1091, or in the "Victims of Family Violence - Information and Rights" booklet, available at courthouses, police services or victim service units in Alberta.